



# **Group Fitness Classes Terms & Conditions**

*Effective 1<sup>st</sup> January to 31<sup>st</sup> December 2008*

## **Casual Members**

- Can attend classes anytime throughout the term & during school holidays.
- Have the option of purchasing either a 5 or 10 session pass.
- Need to present their 5 or 10 session pass to reception prior to attending their class.
- Must book to reserve a seat as places are limited
- Arriving without a booking will not guarantee you a place.

## **Term Members (10 week term)**

- Attends ERGfit on a term-by-term basis.
- Permanently books a seat in a particular class for the duration of the term. (eg. Attends every Monday night at 7pm for the 10 weeks).
- Can also purchase 5 & 10 session passes to do additional training sessions.
- There are NO refunds for term fees once the term has commenced.

## **Cancellations to classes**

Regardless of your booking (term member or casual) it is the members' responsibility to:

- Notify ERGfit at least 1 hour before your class when you are not able to attend
- To attend all sessions that have been booked for that term

## **Non attendance to classes (No Shows)**

Should members fail to arrive to their scheduled class or fail to notify ERGfit of their unavailability at least 1 hour before their scheduled class, they forfeit (lose) this class. A 'catch up' class is not available to "no shows".

## **Catch Up Classes**

Catch up classes are:

- Are the responsibility of the member to organise
- Available to members that notify ERGfit in advance that they are unable to attend their scheduled class.
- Subject to availability, bookings are essential.
- Not available for Pilates classes.
- To be done during the current term.
- Not transferable to future terms or during school holidays.
- If you "no show" for a scheduled catch up class that you have booked, you will forfeit (lose) that class.
- Also available when ERGfit is closed during a Public Holiday. When classes fall on public holidays, ERGfit will reschedule classes for the same day at the end of the term.

## **Other Services & Facilities:**

- Lockers, showers, toilets and changerooms are available for your convenience.
- Always bring a hand towel and bring bottle to your class
- Drinks, merchandise and foam seats are available for purchase