



2010 Membership Terms & Conditions

Right of Admission

We reserve the right to refuse entry to any person & have the right to cancel your membership without warning or notice for inappropriate behaviour that may be deemed threatening or harassing and includes damaging equipment & perceived risks, including but not limited to the use of illegal or performance enhancing drugs or under the influence of alcohol.

Payment of Fees

- Invoices for the following term fees are issued at the completion of each term with payment due within 14 days or upon joining if the term has already commenced.
- Payment can be made by way of cash, cheque, VISA card, MasterCard, EFTpos or direct deposit into our bank account.
- Casual members are required to pay for either a 5 or 10 session pass prior to attending any classes.
- A direct debit payment system is offered for ongoing term enrolments. Payments for the following term will be deducted during week 10 of each term. Contact reception for more information.
- Notification in writing must be given to cease direct debit payments.

Your Physical Health

- Should you be suffering from any infections or contagious illness, disease or other ailment or whilst suffering from any infections such as open cuts or sores or minor infections where there is a risk, however small to other members, it is requested that you do not visit ERGfit Indoor Rowing & Training Studio.
- Injured members must notify us immediately. If a member misses numerous sessions through injury which cannot be recouped as "catch up" classes during the regular term, ERGfit may at its discretion provide additional casual classes to the effect of the number of missed sessions upon payment of a full 10 week term.

Catch Up Classes for classes missed during the term

- Available to members that notify ERGfit in advance that they are unable to attend their scheduled class
- Arriving without a booking will not guarantee you a place, bookings are essential as places are limited
- To be done during the current term. They are NOT available at the conclusion of the term, transferable to future terms or during school holidays.
- Not available for Pilates classes.
- If you "no show" for a scheduled catch up class that you have booked, you will forfeit (lose) that class.
- Catch up classes are also available when ERGfit is closed during a Public Holiday. When classes fall on public holidays, ERGfit will reschedule classes for the same day at the end of the term.
- Injured members must notify us immediately. If a member misses numerous or consecutive sessions through injury which cannot be recouped as "catch up" classes during the regular term, ERGfit may at its discretion provide additional casual classes to the effect of the number of missed sessions upon payment of a full 10 week term.

Cancellations to classes

Regardless of your booking (term member or casual) it is the members' responsibility to:

- Notify ERGfit at least 1 hour before the commencement of your class when you're unable to attend
- To attend all sessions booked for the current term and pre booked casual classes

Non attendance to classes (No Shows)

- Should members fail to arrive to their scheduled class or fail to notify ERGfit of their unavailability at least 1 hour before their scheduled class, they forfeit (lose) this class. A 'catch up' class is not available to "no shows".

Change of Details

- Please notify ERGfit of any changes to your personal details (address, phone etc.)

Unlimited Sessions

- When members purchase "Unlimited" sessions, they are welcome to participate in as many classes as they like.(excludes Pilates).
- Upon commencement of the term, members are required to select the classes they wish to participate in.
- They are also entitled to participate in ERGfit classes during the School Holidays – casual classes at no additional cost. Bookings are essential.
- Members who "No Show" (fail to arrive or fail to cancel) for 3 or more consecutive sessions will be notified & removed from that particular class.

Workout Hygiene

- Always bring a workout towel & use it for yourself & not to wipe down equipment.
- Paper towel is provided in the ERG room with spray bottles to clean machines after use.
- Place used paper towel in bins provided.

Your Personal Details

- The information obtained on the registration form will be treated as confidential and will not be released or revealed to anyone without your consent (or the consent of parents / guardians for children under the age of 16 years).

Your right to privacy is important to us. The health and safety of all participants at ERGfit Indoor Rowing & Training Studio is our prime concern. It is important that questions on the registration form are answered correctly.

Minimum Age for Group Fitness Classes

- Minimum age for members is 13 years.